

Attorney Docket No. 5244-0117-2X CONT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE APPLICATION OF:

Tetsuro MOTOYAMA

SERIAL NO. 09/457,669

FILED: December 9, 1999



FOR: METHOD AND SYSTEM FOR DIAGNOSIS AND
CONTROL OF MACHINES USING CONNECTION
AND CONNECTIONLESS MODES OF COMMUNICATION

PRELIMINARY AMENDMENT

ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

SIR:

Prior to examination on the merits, please amend the above-identified patent
application as follows:

IN THE CLAIMS:

Please cancel Claim 1 and substitute therefor new Claims 52-124 as follows:

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--52. An business office device which is connected to a monitoring device that
monitors the business office device, the business office device comprising:

at least one memory for storing status information of the business office device; and
an e-mail interface for transmitting an e-mail containing a first portion of the status
information to the monitoring device.

53. The business office device as claimed in Claim 52, further comprising a direct
connection mode-based interface for transmitting to the monitoring device at least one of a
second portion of the status information and the first portion of the status information.

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02 FC:103

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